

Mariko Tamayama  
736 Glen Miller Dr  
Windsor CA 95492

Sep 4th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I used to be a customer of ATT. The package they were selling sounded good and sounded like I'd be saving money and be receiving good services. I made a monthly payment in one lump sum to pay for the monthly services of the computer; television, telephone and the cell phone. Soon I found out I was not saving any money and whenever I needed to talk to a customer service personnel at ATT it took so long to get to a person who could answer my questions. Most of the time was spent on pushing buttons to respond to the automated machine of theirs. And I don't think I ever got any satisfactory responses from them. I was sick from frustration. A friend of mine told me about Sonic. I've been happy with their services Sonic proves. When I call them a live person answers and she/he is knowledgeable and helpful. It is always smooth, peaceful and efficient communication. After every contact with Sonic I'm thankful that there is a local company who provides us with telecommunication services (internet and telephone services). Having a company like Sonic makes me feel I'm a part of this community, Santa Rosa, CA. It makes want to care about the community I live in. This is important!! Don't you agree?

Mariko Tamayama